

**\*Proficiency in local language** – For recruitment of Officer Scale I & Office Assistants (Multipurpose), proficiency in local language as specified below shall be an essential qualification:

- ○ Candidates who have already studied the language of the State in standard VIII or any level above standard VIII in Government recognized Boards of Education/ School or having any certificate to the effect for standard VIII or any level above standard VIII would be considered proficient in that local language.
- Where the candidate does not meet the aforesaid requirement in local language at the time of selection, he will be given a time of six months from the date of joining to acquire the proficiency. This period can be extended by the Boards of RRBs within the framework of the rules and provided that such extension should not be beyond the probation period.

## VII. CREDIT HISTORY

- (i) The candidate applying shall ensure that, they maintain a healthy Credit history at the time of joining the Participating RRBs. The minimum credit score will be as per the policy of participating RRBs, amended from time to time.
- (ii) Those candidates whose status with CIBIL or other similar agencies has not been updated before the date of joining, have to either get the status updated or produce the NOCs from lender to the effect that there is no outstanding with respect to the accounts adversely reflected in the report, failing which the letter of offer may be withdrawn / cancelled. The final discretion in this regard remains with the allotted Bank.

**NOTE:**

- (1) This clause does not apply to the candidates with no Bank account.
- (2) This requirement is not a pre-condition to apply.

## C. APPLICATION FEE/ INTIMATION CHARGES

Application Fees/ Intimation Charges (Online payment from **01.09.2025 to 21.09.2025** both dates inclusive)

<b>Officer (Scale I, II &amp; III)</b>	Rs.175/- (Inclusive of GST) for SC/ST/ PwBD candidates.
	Rs.850/- (Inclusive of GST) for all others
<b>Office Assistants (Multipurpose)</b>	Rs.175/- (Inclusive of GST) for SC/ST/ PwBD/ ESM /DESM candidates.
	Rs.850/- (Inclusive of GST) for all others

Bank Transaction charges for Online Payment of fees/ intimation charges will have to be borne by the candidate.

## D. ONLINE EXAMINATION STRUCTURE

The structure of the Examinations which will be conducted online are as follows:

### Preliminary Examination (objective) \*\*

#### **Office Assistants (Multipurpose)**

<b>Sr. No.</b>	<b>Name of Tests</b>	<b>Medium of Exam</b>	<b>No. of Qs</b>	<b>Maximum Marks</b>	<b>Duration</b>
1	Reasoning	*	40	40	25 minutes
2	Numerical Ability	*	40	40	20 minutes
	Total		80	80	

**Officer Scale-I**

Sr. No.	Name of Tests	Medium of Exam	No. of Qs	Maximum Marks	Duration
1	Reasoning	*	40	40	25 minutes
2	Quantitative Aptitude	*	40	40	20 minutes
	Total		80	80	

\*\* Candidates (for both posts) have to qualify in both the tests by securing minimum cut-off marks. Adequate number of candidates in each category, depending upon requirements, will be shortlisted for Online Main Examination.

**Main Examination (objective)****Office Assistants (Multipurpose)**

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	30 minutes
2	Computer Knowledge	*	40	20	15 minutes
3	General Awareness	*	40	40	15 minutes
4 a•	English Language	English	40	40	30 minutes
4 b•	Hindi Language	Hindi	40	40	30 minutes
	Total		200	200	120 minutes

**Officer Scale-I**

Sr. No.	Name of Tests	Medium of Exam	No. of Questions	Maximum Marks	Duration
1	Reasoning	*	40	50	30 minutes
2	Computer Knowledge	*	40	20	15 minutes
3	General Awareness	*	40	40	15 minutes
4 a•	English Language	English	40	40	30 minutes
4 b•	Hindi Language	Hindi	40	40	30 minutes
	Total		200	200	120 minutes

- Candidates can opt either 4 a or 4 b.

At any point, IBPS reserves the right to modify the structure (including duration) of the test. Any change in the structure of the examination will be intimated through official IBPS website [www.ibps.in](http://www.ibps.in). Other detailed information regarding the online examination will be given in Information Handout, on official IBPS website [www.ibps.in](http://www.ibps.in) which will be made available for the candidates to download along with the call letter.

**PLEASE NOTE:****For Officer Scale-I and Office Assistants (Multipurpose):**

Call letter for Preliminary Exam will not be collected at the examination venue. However, it will be duly authenticated/stamped by the exam centre staff. Candidate will need to retain the call letter (along with authenticated/ stamped copy of the ID proof) safely. Those candidates who are called for Main Exam will be required to bring this call letter along with Main Exam call letter and other requisite documents as per information provided in the “information handout” and call letter.

However, scribe form (wherever applicable) will be collected during the Preliminary Exam.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter.

**For Officers Scale II and III:**

Candidates need to submit call letter with the ID proof copy duly stapled together after the examination. Those candidates who avail the services of scribe should submit scribe form along with the call letter and ID proof copy.

Candidates need to bring one additional photograph (same as pasted by the candidate on call letter) along-with the call letter and other requisite documents as per information provided in the “information handout” and call letter.

\* List of Version of tests (Medium of examination) for CRP RRB XIV for posts of Office Assistants (Multipurpose) and Officer Scale I

Sr. No.	Name of State/UT	Version of tests (Medium of examination)
1	Andhra Pradesh	English, Hindi and Telugu
2	Arunachal Pradesh	English and Hindi
3	Assam	English, Hindi and Assamese
4	Bihar	English and Hindi
5	Chhattisgarh	English and Hindi
6	Gujarat	English, Hindi and Gujarati
7	Haryana	English and Hindi
8	Himachal Pradesh	English and Hindi
9	Jammu & Kashmir	English, Hindi and Urdu
10	Jharkhand	English and Hindi
11	Karnataka	English, Hindi, Kannada and Konkani
12	Kerala	English, Hindi and Malayalam
13	Madhya Pradesh	English and Hindi
14	Maharashtra	English, Hindi, Marathi and Konkani
15	Manipur	English, Hindi and Manipuri
16	Meghalaya	English and Hindi
17	Mizoram	English and Hindi
18	Nagaland	English and Hindi
19	Odisha	English, Hindi and Odia
20	Puducherry	English, Hindi, Tamil, Telugu and Malayalam
21	Punjab	English, Hindi and Punjabi
22	Rajasthan	English and Hindi
23	Tamil Nadu	English, Hindi and Tamil
24	Telangana	English, Hindi, Telugu and Urdu
25	Tripura	English, Hindi and Bengali
26	Uttar Pradesh	English, Hindi and Urdu
27	Uttarakhand	English and Hindi
28	West Bengal	English, Hindi and Bengali

**In the Online Application, candidates will be provided the option to indicate the Version of Tests (Medium of Examination) as applicable above. Candidates should be careful in exercising this option of Medium of Examination.**

**Single level Examination (objective)****Officer Scale-II (General Banking Officer)**

Sr. No.	Name of the Tests	Medium of Exam	No. of Qs.	Maximum Marks	Duration
1	Reasoning	Hindi/English	40	50	30 minutes
2	Computer Knowledge	Hindi/English	40	20	15 minutes
3	Financial Awareness	Hindi/English	40	40	15 minutes
4a•	English Language	English	40	40	30 minutes
4b•	Hindi Language	Hindi	40	40	30 minutes

5	Quantitative Aptitude & Data Interpretation	Hindi/English	40	50	30 minutes
	<b>TOTAL</b>		200	200	120 minutes

#### **Officer Scale-II (Specialist Cadre)**

<b>Sr. No.</b>	<b>Name of the Tests</b>	<b>Medium of Exam</b>	<b>No. of Qs.</b>	<b>Maximum Marks</b>	<b>Duration</b>
1	Professional Knowledge	Hindi/English	40	40	30 minutes
2	Reasoning	Hindi/English	40	40	30 minutes
3	Financial Awareness	Hindi/English	40	40	15 minutes
4a•	English Language	English	40	20	30 minutes
4b•	Hindi Language	Hindi	40	20	30 minutes
5	Computer Knowledge	Hindi/English	40	20	15 minutes
6	Quantitative Aptitude & Data Interpretation	Hindi/English	40	40	30 minutes
	<b>TOTAL</b>		240	200	150 minutes

#### **Officer Scale- III**

<b>Sr. No.</b>	<b>Name of the Tests</b>	<b>Medium of Exam</b>	<b>No. of Qs.</b>	<b>Maximum Marks</b>	<b>Duration</b>
1	Reasoning	Hindi/English	40	50	30 minutes
2	Computer Knowledge	Hindi/English	40	20	15 minutes
3	Financial Awareness	Hindi/English	40	40	15 minutes
4a•	English Language	English	40	40	30 minutes
4b•	Hindi Language	Hindi	40	40	30 minutes
5	Quantitative Aptitude & Data Interpretation	Hindi/English	40	50	30 minutes
	<b>TOTAL</b>		200	200	120 minutes

- Candidates can opt either 4 a or 4 b.

**At any point, IBPS reserves the right to modify the structure (including duration) of the test. Any change in the structure of the examination will be intimated through official IBPS website [www.ibps.in](http://www.ibps.in). Other detailed information regarding the online examination will be given in Information Handout, on official IBPS website [www.ibps.in](http://www.ibps.in) which will be made available for the candidates to download along with the call letter.**

#### **E. PENALTY FOR WRONG ANSWERS (APPLICABLE TO ALL – PRELIMINARY, MAIN AND SINGLE LEVEL EXAMINATIONS)**

There will be penalty for wrong answers marked in the Objective Tests. For each question for which a wrong answer has been given by the candidate one fourth or 0.25 of the marks assigned to that question will be deducted as penalty to arrive at corrected score. If a question is left blank, i.e. no answer is marked by the candidate; there will be no penalty for that question.

#### **F. CUTOFF SCORE**

**For Office Assistants (Multipurpose)** – Each candidate will be required to obtain a minimum score in each test of Online Main examination to be considered to be shortlisted for provisional allotment. Depending on the number of vacancies available in each state, candidates will be shortlisted for provisional allotment.

**For Officers Scale I** – Each candidate will be required to obtain a minimum score in each test of Online Main Examination to be considered to be shortlisted for interview. Depending on the number of vacancies

available, adequate number of candidates in each category not exceeding three times of the declared vacancies in each state shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

**For Officers Scale II and III** – Each candidate will be required to obtain a minimum score in each test of Online Single Examination to be considered to be shortlisted for interview. Depending on the number of vacancies available, adequate number of candidates in each category not exceeding three times of the declared vacancies shall be called for interview, subject to availability. Prior to the completion of the interview process, scores obtained in the Online Main Examination will not be shared with the candidates shortlisted for interview.

Merely passing in individual tests may not be sufficient as candidates should also score sufficiently high on Total score in order of merit to be called for Common Interview / Provisional Allotment. Decision of IBPS in short-listing number of candidates for Common Interview / Provisional Allotment shall be Final.

### **G. SCORES OBTAINED IN THE ONLINE EXAMINATION (Preliminary / Main / Single)**

The corrected scores obtained by each of the candidates in different sessions (if held) will be normalized using equi-percentile method.

Scores upto two decimal points shall be taken for the purpose of calculation.

**For the post of Office Assistants (Multipurpose) – Marks obtained only in the online main examination will be considered for final merit listing.**

**For the post of Officers Scale I– Marks obtained only in the online main examination will be considered for shortlisting for interview and final merit listing.**

**For the post of Officers Scale II (Generalist and Specialist) and Scale III – Marks obtained in the single level online examination will be considered for shortlisting for interview and final merit listing.**

### **H. EXAMINATION CENTRES**

- The examination will be conducted online at various venues in different centres across India. The tentative list of Examination Centres for the Preliminary / Main / Single examinations is available in Annexure II.
- No request for change of Centre of Examination shall be entertained.
- IBPS, however, reserves the right to cancel any of the Examination Centres and/ or add some other Centres, at its discretion, depending upon the response, administrative feasibility, etc. IBPS also reserves the right to allot the candidate to any centre other than the one he/she has opted for **and a candidate may be allocated a centre of exam outside the State/UT for which vacancies he/she is applying.**
- Candidate will appear for the examination at an Examination Centre at his/her own risk and expenses and IBPS will not be responsible for any injury or losses etc. of any nature.
- Any unruly behaviour/misbehaviour in the examination hall may result in cancellation of candidature/ disqualification from this exam and also from the future exams conducted by IBPS.

### **I. PRE-EXAMINATION TRAINING (PET)**

Pre-Examination Training may be arranged in Online Mode to a limited number of candidates belonging to Scheduled Caste/ Scheduled Tribes/ Other Backward Classes/ Minority Communities/Ex-Servicemen/ Persons with Benchmark Disabilities for the Post of Office Assistants (Multipurpose) and Scheduled Caste/ Scheduled Tribes/ Other Backward Classes/ Minority Communities for the Post of Officer Scale-I.

All eligible candidates who wish to avail of Pre-Examination Training should fill in the relevant column in the ONLINE APPLICATION.

By merely attending the Pre-Examination Training no candidate acquires any right to be selected in any of the Participating Banks mentioned.

## J. INTERVIEW

### (Applicable Only for Post of Officers - Scale I, II and III)

Candidates who have been shortlisted in the Online Main examination for the post of Officers Scale I and in the Single level examination for the post of Officers Scale II and III under CRP- RRBs- XIV, will subsequently be called for an Interview to be co-ordinated by the Nodal Regional Rural Bank with the assistance of NABARD and IBPS in consultation with the appropriate authority.

- Interviews will be conducted at select centres. The centre, address of the venue, time & date of Interview will be informed to the shortlisted candidates in the call letter.
- Candidates are required to download their interview call letters from **official** IBPS website [www.ibps.in](http://www.ibps.in). **Please note that any request regarding change in date, centre etc. of interview will not be entertained.** However, IBPS reserves the right to change the date/ venue/ time/ centre etc. of interview or hold supplementary process for particular date / session / venue / centre / set of candidates at its discretion, under unforeseen circumstances, if any.
- The total marks allotted for Interview are 100. Minimum qualifying marks in interview will not be less than 40% (35% for SC /ST /OBC /PwBD candidates).
- The relative weightage (ratio) of Online Examination and Interview will be 80:20 respectively for the Officers cadre.
- The combined final score of candidates shall be arrived at on the basis of scores obtained by the candidates in the Online Main Examination for the post of Officers Scale I and in the Single Level Examination for the post of Officers Scale II and III under CRP for RRBs- XIV and Interview.
- Interview score of the candidates failing to secure minimum qualifying marks or otherwise barred from the interview or further process shall not be disclosed.
- A candidate should qualify both in the Online Examination (Main / Single) and Common Interview and be sufficiently high in the merit to be shortlisted for subsequent provisional allotment process, details of which will be made available subsequently on official IBPS website [www.ibps.in](http://www.ibps.in).

**While appearing for the Interview, the candidate should produce valid prescribed documents given below. In the absence of valid documents candidature of the candidates shall be cancelled. IBPS/ Nodal RRB/ RRBs take no responsibility to receive/ collect any certificate/remittance/ document sent separately.**

The candidates will be required to upload the scanned/ softcopy of documents in support of their eligibility through a link which will be available on official IBPS website. More details regarding the same will be shared at a later stage.

### **List of Documents to be produced at the time of interview / document verification/ joining (as applicable)**

The following documents in **original and self-attested photocopies in support of the candidate's eligibility and identity arranged in seriatim are to be invariably submitted at the time of interview /document verification/ joining failing which the candidate may not be permitted to appear for the interview.** Non submission of requisite documents by the candidate at the time of interview/document verification/ joining will debar his/ her candidature from further participation in the recruitment process.

- (i) Printout of the valid Interview Call Letter
- (ii) Valid system generated printout of the online application form registered for CRP RRBs- XIV.
- (iii) Proof of Date of Birth (Birth Certificate issued by the Competent Authorities or SSLC/ Std. X Certificate with DOB)
- (iv) Photo Identity Proof as indicated in Point L (i) of the notification

(v) Mark-sheets or certificates for Graduation or equivalent qualification or Educational qualification for the respective posts etc. Proper document from Board / University for having declared the result on or before **21.09.2025** has to be submitted.

(vi) Experience Certificates (**as on 21.09.2025**) if applicable (Hardcopy/ Digitally signed copy/ Received from Valid email id- subject to verification, of experience certificates will be accepted).

(vii) Caste Certificate issued by the competent authority in the prescribed format as stipulated by Government of India in the case of SC / ST / OBC category candidates.  
**Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the Central List are not entitled to OBC reservation (They should indicate their category as General in the online application form).**

(viii) Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format in the case of EWS category candidates.

(ix) Valid Disability certificate / UDID CARD in prescribed format issued by the District Medical Board in case of Persons with Benchmark Disability category.

(x) Certificate in case of persons with disability covered under the definition of Section 2 (s) of the RPwD Act, 2016 and having difficulty in writing, to the effect that person concerned has limitation to write and that scribe is essential to write examination on his/her behalf from competent medical authority of a Government healthcare institution as per proforma attached as Appendix I. (Appendix I shall be provided by all the candidates other than persons with disabilities in the category of blindness, locomotor disability (Both Arms Only – BA) and cerebral palsy)

(xi) **For Officers-** An Ex-serviceman candidate has to produce a copy of the Service or Discharge book along with pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of interview.  
**Those who are still in defence service should submit a certificate from a competent authority that they will be relieved from defence services, on or before 20.09.2026. Please note that failure to provide this certificate will result in immediate disqualification. The RRB's will not be in any position to waive this condition. The Candidates falling in this category are advised to apply for this certificate at the earliest to avoid disqualification.**

(xii) **For Office Assistants (Multipurpose) -** Ex-Servicemen candidates:

- (i) Candidates who are released/ retired from Armed Forces are required to submit a certificate as per Proforma A. Such Ex-servicemen candidates have to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of joining.
- (ii) Candidates who are still in the Armed Forces and desirous of applying under Ex-Servicemen category should submit Proforma B from the Competent Authority showing his/her date of completion of specific period of engagement (SPE) along with the declaration in Proforma C. Such candidates whose SPE is completed on or before 20.09.2026 are eligible to apply. Such candidates have to submit a release letter and a self-declaration from the candidate that he/ she is entitled to benefits admissible to Ex-Servicemen as per Govt. of India rules
- (iii) Those candidates who have completed their initial period of assignment and who are on extended assignment are required to submit the certificate as per Proforma D.
- (iv) Dependents of Servicemen killed in action or those who have been severely disabled have to produce satisfactory documentary proof showing that they are Dependents of Servicemen killed in action or severely disabled and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or severely disabled.

(xiii) Candidates serving in Government / quasi govt. offices/ Public Sector Undertakings (including Nationalised Banks and Financial Institutions) are required to produce a "No Objection Certificate" in original from their employer at the time of interview, in the absence of which their candidature will